

# Thomson Reuters

## Business Continuity/Disaster Recovery

### Summary Statement



Thomson Reuters is exposed to an increasing array of risks that could impact critical business functions or services following a disruptive incident. The goal of our Business Continuity/Disaster Recovery Management program is to ensure our continued ability to protect our people and assets, and to serve our customers.

We have established a global, structured framework based on industry accepted standards which are designed to make certain that Thomson Reuters is able to recover should a disruptive incident occur. This approach addresses disruptions of varying scope, ranging from business unit-level incidents to large scale, multiple location events.

Our global Business Continuity/Disaster Recovery (BC/DR) Management Office oversees our preparedness efforts. The BC/DR Management Office provides governance and counsel on business continuity and disaster recovery management to Thomson Reuters business units and locations worldwide. This is to ensure business continuity and disaster recovery planning is performed consistently across business units, sites, and regions around the world.

Central to our continuity and recovery efforts is a requirement that each Thomson Reuters business unit develop, test, and maintain business continuity and disaster recovery plans. Plans are developed to support each business unit's strategic and operational goals, and customer requirements.

Thomson Reuters takes advantage of its global workforce. Leveraging global resources and time zone advantages is business as usual for many business units and is reflected in many of the recovery strategies and plans. Our strategy and plans include leveraging technology so processes can be performed remotely (working from home), utilizing designated and tested business continuity sites as well as company resources and infrastructure so critical resources can be relocated, or transferring critical processes (where possible, to out of region locations) to continue those operations during recovery.

Business units are responsible for handling application, product, and technology issues related to an incident or disaster, as well as customer communications and notification.

The business continuity and disaster recovery risks that could impact operations continue to evolve, and we endeavor to stay current with industry best practices and the recommendations of the business communities in which we work.

**For further information, please contact your account manager.**

